

## Doctorlink joins the HealthHero family of companies

### *Leading triage provider announces its acquisition by digital health company HealthHero*

**London, November:** [Doctorlink](#), the UK's leading digital triage provider has joined UK-headquartered digital health company [HealthHero](#), following a transaction in which Eight Roads sold its stake in Doctorlink to HealthHero.

HealthHero operates in the UK, Ireland and Germany, providing holistic digital healthcare services and now, with the acquisition of Doctorlink, online triage and health risk assessment. The completion of the Doctorlink deal follows HealthHero's recent acquisition of the Berlin-based telemedicine platform Fernarzt and marks the latest milestone on HealthHero's expansion journey.

Headquartered in London, HealthHero marries human expertise with digital convenience to provide fully holistic virtual healthcare. Built on the foundations of a proven clinical track record combined with the best-in-class digital technology, HealthHero delivers 24/7 access to doctors and expert clinicians wherever and whenever it is needed via a suite of tools including video calls, online chats and phone.

Doctorlink already provide care for over 12.5 million patients in the UK across more than 1500 GP surgeries in the NHS. The digital triage provider was in a period of accelerated user acquisition before the announcement, having seen a 250% increase in its active user base and 900% growth in video consultations over the last nine months, while the number of GP clinics using the platform had tripled.

**Ranjan Singh, CEO and Co-Founder at HealthHero** says: "This marks an exciting step for both Doctorlink and HealthHero. By working together, we aim to create the gold-standard in digital primary healthcare services by combining Doctorlink's industry leading tech tools with our existing platform and best in breed clinical operations."

**Rupert Spiegelberg, CEO of Doctorlink**, says: "I am delighted that Doctorlink will be able to take the next step of its journey within the HealthHero family of companies enabling it to offer a broader and deeper set of services to its customers and invest more in its world-beating technology platform. I have enjoyed every minute of what has been an incredible year for the company and believe we have found the right strategic fit for the business."

"With HealthHero's unique and innovative approach to digital health delivery, my

hope is this collaboration can help us embrace and move towards a future where healthcare is much more user-friendly and better for patient outcomes.” Spiegelberg will step down from his role as CEO as part of the transaction.

## **-ENDS-**

### **Note to Editors:**

For all media enquiries, please contact: [Doctorlink@thePHAGroup.com](mailto:Doctorlink@thePHAGroup.com)

### **About Doctorlink:**

Doctorlink is the UK's leading digital triage and video consultation platform, providing 24/7 access to healthcare for 12.5 million NHS patients across 1,500 GP practices.

Through its clinical decision algorithm, Doctorlink is transforming the industry, enabling payers and providers to save cost, improve efficiencies, and increase the accessibility of healthcare. The platform helps people engage in their health and wellbeing, guiding them to the right care, leading to better outcomes and driving prevention.

Doctorlink is headquartered in the UK with offices in the US, and has over 125 employees globally. It provides fully customisable and scalable SaaS products for the world's largest healthcare organisations including AXA, BUPA, Kaiser Permanente and Web MD, and has provided 62 million health assessments to date.

Doctorlink's algorithms are medico-legal compliant and indemnified with rigorous clinical governance and licensed independent peer review. Built by a team of healthcare experts and technology visionaries, the algorithms combine Bayesian logic to ensure robust clinical safety and AI learning to drive continuous improvement methodology.

[www.Doctorlink.com](http://www.Doctorlink.com)

Patients can download the Doctorlink app and register if their GP surgery is partnered with Doctorlink. The App is available on [Apple](#) or [Google Play](#).

### **About HealthHero:**

HealthHero is a digital health provider that brings together human expertise and digital convenience to provide quality remote health consultations. It offers remote access to experienced doctors and expert clinicians directly to patients, insurance-policy holders and employees.

HealthHero was founded by Ranjan Singh, an entrepreneur with over 20 years' experience innovating an investing in sectors on the cusp of transformation.

HealthHero provides a full spectrum of primary care services delivered through a suite of digital tools, and it is the preferred supplier for over 1000 businesses, covering 8 million individual lives and currently operates in United Kingdom, Germany, and the Republic of Ireland.